



Morning Star Sanctuary, a biblically-based organization that exists to provide refuge for victims of domestic violence and their children consistent with AGAPE's Mission and Statement of faith, is now hiring for the following position:

Position Title: Shelter Advocate

Reports to: Shelter Supervisor

Purpose: To provide service management, advocacy, support, crisis intervention, safety planning, assessments, and follow-up services to survivors of domestic violence and their families.

Duties and Responsibilities:

Direct Services: Provides assessments, advocacy, safety planning, crisis intervention, community resources. Works directly with victims to determine areas of need, set goals and develops a service management plan. As needed assigned facilitate support/education groups for victims.

Administrative: Answer phones (hotline or crisis calls), assist victims with required paperwork and program intake. Provide information, linkage and referral with service providers, administrative team support

Reporting: Document client interactions and crisis interventions into database software, communicate shift details with supervisors

Qualifications:

Must be a competent professional with excellent interpersonal and communication skills, maintain confidentiality, ability to take initiative, conflict management, culturally sensitive, team focused and collaborative, and ability to clearly/objectively document information.

Qualifications include:

- BA/BS in human service field or equivalent training and work experience
- Experience in crisis intervention and working with victims of domestic violence preferred
- Team player with strong decision-making skills
- Proficient in MS Office
- Successful candidates will be an active member of a local church and be willing to sign a statement of faith.

Please forward resume with cover letter to Kim Wilson, Residential Manager @ opportunities@agapenashville.org